

Student Grievance Redressal Committee

The Student Grievance Redressal Committee is established to ensure that students have a fair, transparent, and accessible mechanism to voice their concerns. The committee is responsible for examining any genuine complaint submitted by a student and taking appropriate steps toward its resolution. Students may register their grievances through the online grievance portal available on the institution's website or approach the committee members directly.

The committee operates transparently, providing a clear process for raising and addressing grievances.

Functions of the Committee

- Grievance redressal cell has a systematic procedure for registering complaints. The students can submit their complaint via online portals, email addresses, or can approach the members in person.
- Upon receiving a complaint, the grievance redressal cell initiates an investigation into the matter. The committee members may call the concerned parties in person, collect evidence, and examine relevant documents. The investigation is conducted impartially and confidentially.
- Based on the findings of the investigation, the grievance redressal cell recommends appropriate actions to address the complaint. These actions may include disciplinary measures, corrective actions, policy changes, or any other necessary steps. The cell ensures that the recommended actions are implemented and may follow up to ensure satisfactory resolution.
- Grievance redressal cell maintain transparency in their operations by providing periodic updates on the progress of complaints and resolutions. The committee maintain records of all complaints received, actions taken, and outcomes achieved. These records help in assessing the effectiveness of the cell and identifying areas for improvement.

Grievance Submission Form : <https://forms.gle/4Xper2ydJWLxGGbw7>

Email : grievance.student@mangalam.in